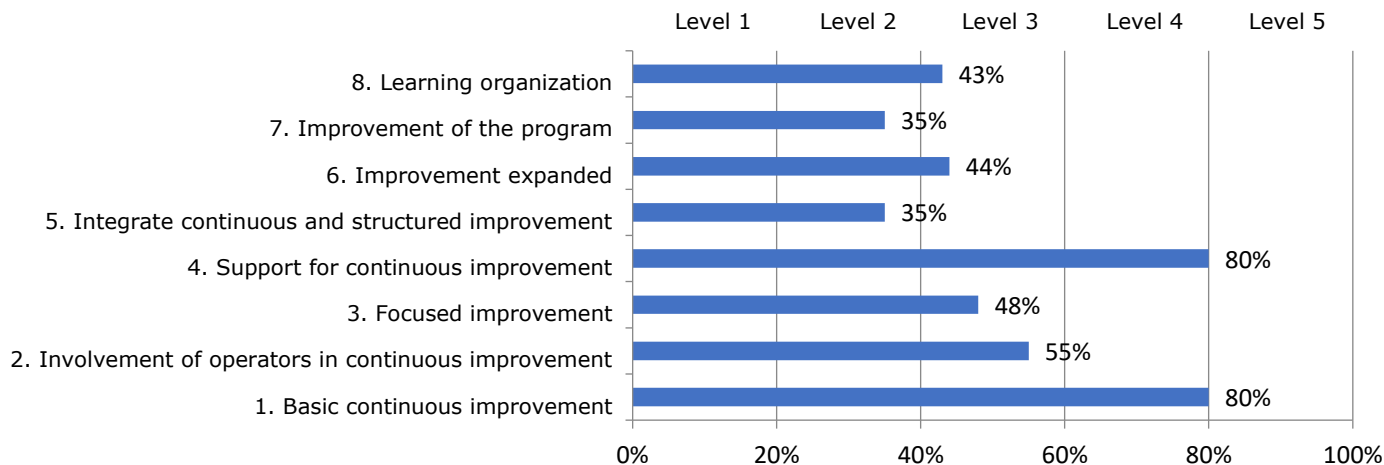


***Implementation level of continuous improvement
% evolution by factor - C1***



52% - Level 3: Strategic continuous improvement

Staff participation at all levels is evidenced in the identification and deployment of CI plans. It is observed that for each problem, a root cause analysis is carried out through a formal and standardized methodology. Management is fully empowered in the selection, assessment and deployment of CI plans, assigning all the necessary resources. Each plan is approved if it contributes to the improvement of the outcomes of the organization's objectives.