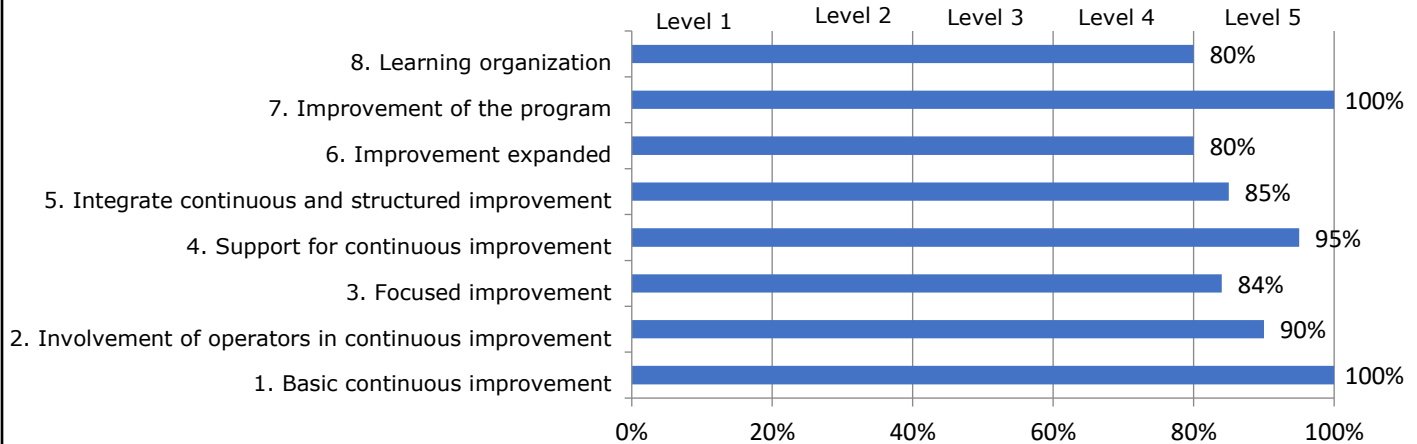


***Implementation level of continuous improvement
% evolution by factor - C2***



89% - Level 5: Full capacity for continuous improvement

Clear progress in all behaviours is evident. The empowerment of all personnel is reflected in the CI system implemented throughout the organization. There are standardized tools for the selection, assessment and deployment of each CI plan, which are approved by management, and therefore, all the required resources are provided. There are personnel for CI dedicated to measuring and ensuring the implementation of the plans in a standardized manner.