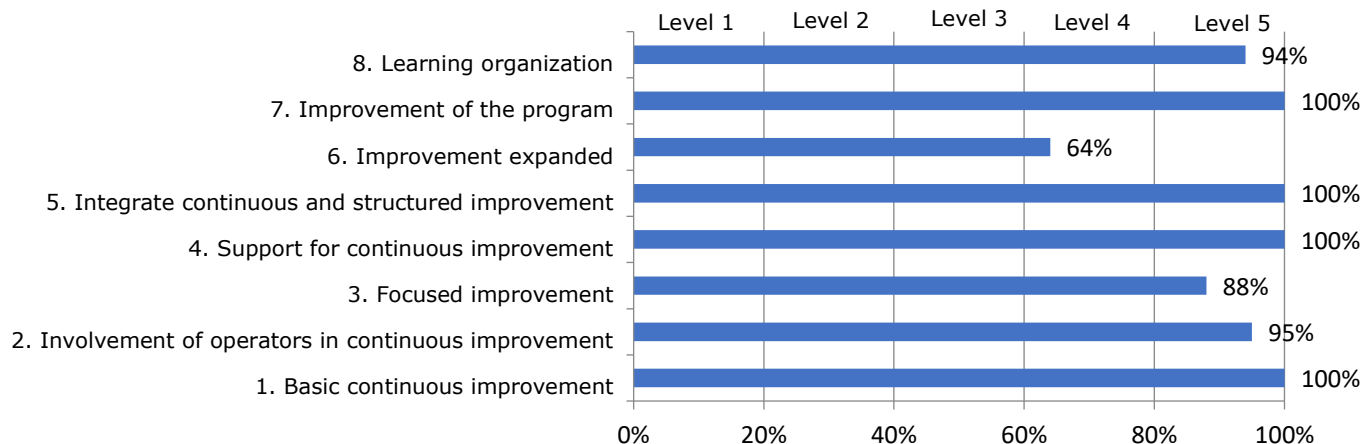


***Implementation level of continuous improvement
% evolution by factor - C4***



93% - Level 5: Full capacity for continuous improvement

The empowerment of all personnel is reflected in the CI system implemented throughout the organization, given that it is a corporate policy defined by headquarters. They have their own continuous improvement system, with standardized tools to conduct the selection, assessment and deployment of each CI plan, which are approved by management, ensuring that all the required resources are provided. There is a CI department dedicated to measuring and ensuring the implementation of the plans in a standardized manner in all subsidiaries.